

# Help is just a phone call away with the **NEW** **Directors' & Officers' (D&O)** **Liability Claims Helpline**



## Exclusive risk management benefit now available to all Ian H. Graham/CNA D&O policyholders!

IHG and our insurance carrier partner, CNA, are pleased to provide our active D&O insurance policyholders with access to the D&O Claims Helpline.

- Is your community association or board faced with a situation that you are unsure how to handle?
- Does this situation constitute a D&O claim?
- Do you need to find an attorney with community association law expertise?

Discuss your situation with experienced risk control specialists and claim professionals — *at no additional charge!*

## D&O Claims Helpline

The D&O Claims Helpline provides IHG policyholders with professional guidance from experienced claim professionals within the CNA Specialty Claim Unit. Before you call, be sure to have your CNA D&O policy number available.

## Risk Control

Discuss your situation and obtain guidance on reporting a claim or potential claim from experienced community association claim professionals.

## Legal Referrals

In situations requiring more than claim guidance, a D&O Claims Helpline Specialist will refer you to a community association attorney who will provide a free 30-minute consultation, limited to a maximum of two per year.

Your direct line for help with D&O risk control and claims

**800.356.0336** (Monday to Friday, 8:00 a.m. to 8:00 p.m. EST)

Endorsed by:



Underwritten by:



Administered by:



**Ian H. Graham Insurance** | 15303 Ventura Boulevard, 12th Floor, Sherman Oaks, CA 91403 | 800.621.2324 | [www.ihginsurance.com](http://www.ihginsurance.com)

The CNA claim team will respond to general questions and will not provide legal advice. All efforts will be made to return the call within one business day. Advice provided via the CNA D&O Claims Helpline should not be viewed as a substitute for the guidance and recommendations of a retained professional. Potential claims or claims must be reported in writing to CNA. Discussion of a claim or potential claim with risk control specialists or claim professionals should not be construed as or substituted for a "written notice" as required by the policy. One or more of the CNA companies provide the products and/or services described. The information is intended to present a general overview for illustrative purposes only. It is not intended to constitute a binding contract. Please remember that only the relevant insurance policy can provide the actual terms, coverages, amounts, conditions and exclusions for an insured. All products and services may not be available in all states and may be subject to change without notice. CNA is a registered trademark of CNA Financial Corporation. Copyright © 2015 CNA. All rights reserved.

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